

Monthly Call with FJC Directors

- Agenda
 - Introductions
 - Safety & Security Considerations
 - Questions and Answers
 - Questions from Around the Nation
 - Updates from Centers & the Alliance

The last 15 minutes of this call will cover Q&A and Updates

To participate in the call, please dial: 888.296.6500 and guest code: 651039#

This webinar will be available for download on our Online Resource Library under “Safety & Security”



Safety and Security Considerations

National Family Justice Center Alliance

2011

Scope of Safety and Security Considerations

- Intake
 - Case Scenarios
 - Screening
 - Types of Clients
- Facility
 - Physical criteria
 - Space planning
- Other Considerations
 - Visitors
 - Staff and Volunteers



Intake

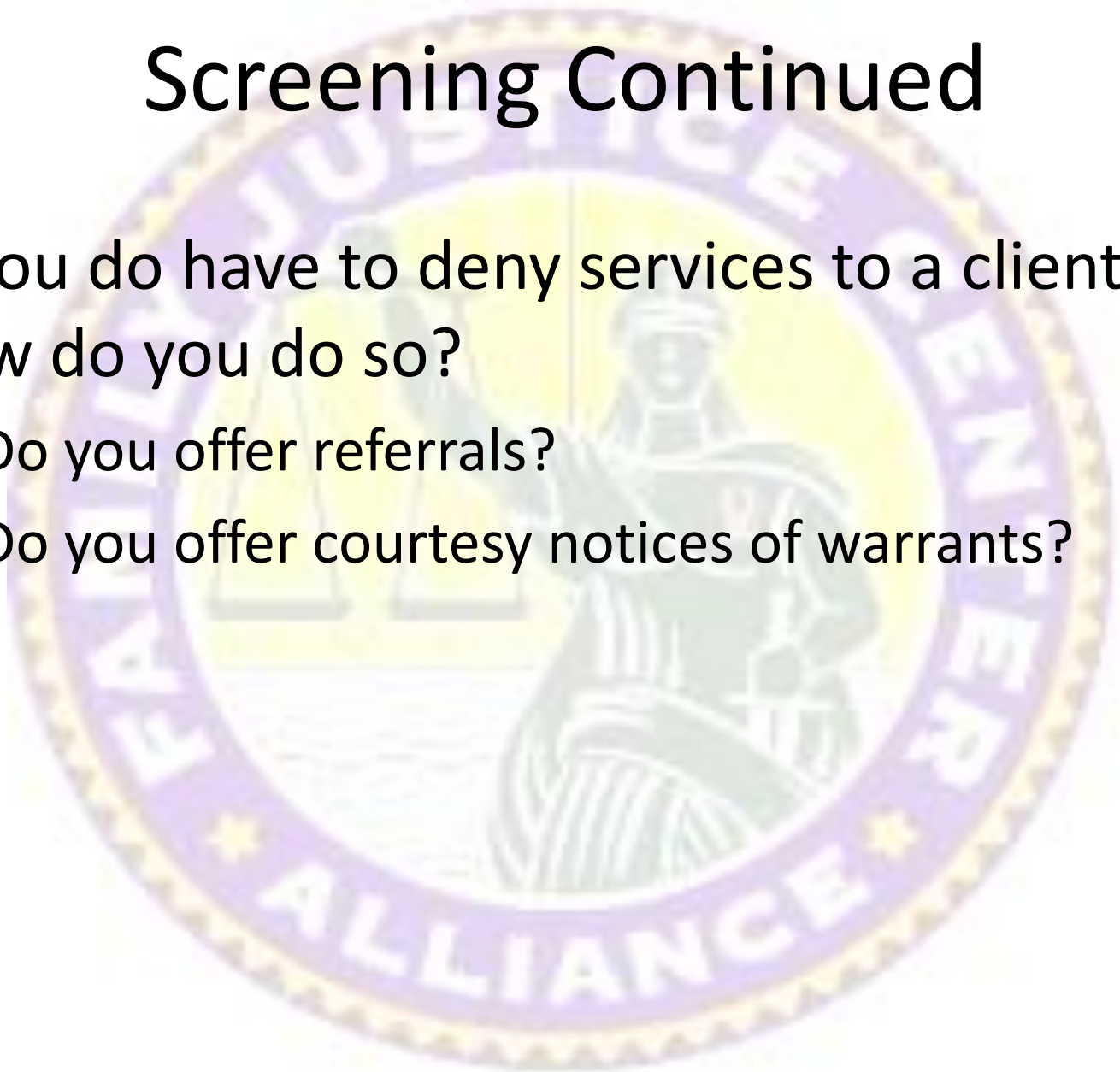
- The FJC Model does not endorse serving offenders of domestic violence onsite
- It is important to develop case scenarios related to screening clients in order to identify possible issues
 - Examples: Offender tries to pose as victim; Client and Offender come to FJC together; Client is under the influence of drugs or alcohol
 - Has your Center developed case scenarios?
 - If so, how do you “practice” your case scenarios?

Intake Continued: Screening

- Determining who can and who cannot receive services at a Center is complex
 - Does your Center have a screening process in place?
 - What is the process?
 - What types of convictions, pending cases or situations will result in a conflict of interest or denial of services?
 - What type of tool is used? The Intake Form? A Background Check? Court Records?
 - How frequently does your Center have to deny services based on the issues above?

Screening Continued

- If you do have to deny services to a client, how do you do so?
 - Do you offer referrals?
 - Do you offer courtesy notices of warrants?



Facility: Physical Premises

- Certain physical security is necessary for your facility in order to ensure client and staff safety
- What type of physical security is in place at your Center?
 - Bulletproof glass and reinforced walls for the reception area
 - Locks on all doors with card keys or keypads
 - Limited access to certain areas of the Center on a need-to-access basis
 - Cameras and monitoring system
 - Secure parking lot
 - Metal detectors and hand wands
 - Uniformed guard
 - Picture identification cards for everyone
 - Panic alarms
 - A written emergency response plan

Other Considerations: Visitors

- Site visits to the Center are regular and welcomed at a Center
- How do you ensure client confidentiality and respect while hosting tours?
 - Do visitors sign a confidentiality log?
 - Are the tours only given after or before hours or in areas where clients are present?
 - Are visitors required to wear an I.D.?

Other Considerations: Staff and Volunteers

- Does your Center require a background check for all those working at the Center?
- Does your Center require all staff and volunteers working at the Center to wear an I.D. while on the premises?
- What other protocols or policies are in place for staff and volunteers related to safety and security?

Resources

- Would you like to share any resources with us?



Questions or Suggestions?

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Questions from the Alliance

- Teens:
 - Approximately how many teens do you serve at your Center?
 - Have you developed a program for your teen population?
- Telling Amy's Story:
 - How many of you have shown Telling Amy's Story?
 - Are you interested in posting it on your website?
 - Are you interested in hosting a showing?
- Outreach to Men:
 - Approximately how many men do you serve at your Center?
 - Have you a developed a program to reach out to men? Specifically for services and general awareness?

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Thank You

