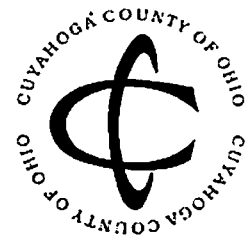


FAMILY JUSTICE CENTER INITIATIVE



CLEVELAND MUNICIPAL COURT & CUYAHOGA COUNTY DEPARTMENT OF JUSTICE AFFAIRS



Questions from Workgroups

Location

1. How close is too close? We've heard from focus groups and community voices that proximity to the Justice Center, police and prosecutors, or Children & Family Services may be a turn off. Have other cities experienced this? How have other locations overcome the perception that the FJC is too closely tied to criminal justice and/or system involvement?
2. The Greater Cleveland area is divided between the east and the west, between the city and the suburbs. If we select a central location in the City of Cleveland, how do we ensure that victims from all over the county, particularly the outer-ring suburbs, access services at the FJC?

Service Delivery & Partnerships

1. How do we address both confidentiality and informed consent when a client comes into the center? How much information is typically shared between on-site partners, and how much can be shared with off-site partners?
2. How do other FJC locations confront a situation in which a client has a warrant for his/her arrest for either related or unrelated matters? How do other FJC locations confront a situation in which a client is subject to an open investigation with Children & Family Services or other system?
3. How do other locations deal with jurisdictional issues when they serve multiple municipalities with multiple courts and police departments?
4. What are the best methods for follow up? What happens when a client leaves the FJC? How closely do FJC staff or staff from on-site partners track successful referrals to off-site partners?

Community Input & Marketing

1. What are the best ways to reach the victim population so that they know that they can go to the FJC? What have other locations done to market the FJC? How have they succeeded? What hasn't worked?
2. Once we've determined the right message and the right ways to disseminate messages, how will we know we've reached a saturation point? With what frequency do messages need to be delivered?

Data, Research & Evaluation

1. What are the measurements of success for family justice centers?
2. What data is commonly collected at family justice centers?
3. Which family justice centers have the strongest system for evaluating their outcomes?

Resource Development

1. Have any FJC's tracked the extent to which their partnerships have leveraged new funding streams and/or increased existing funding streams?
2. One major cost variable that we've discussed is transportation. Do other centers have a per capita estimate of what they spend on transportation?

Organizational Development

1. What are the common roles of executive boards of family justice centers?
2. What is the common composition of executive boards of family justice centers?
3. Which family justice centers have strong policies on confidentiality?
4. How do family justice centers manage competition for funding amongst partner agencies and the family justice center? Do any family justice centers have fair funding policies?
5. When necessary, how are fees for service handled with agencies located at the family justice center?
6. What are some of the challenges for family justice centers that have existed for a period of time? How can some of these challenges be prevented?

Other/ Miscellaneous

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